

**Great Gates** - Dannie and Diane Castle – ABN 38562181289  
1/9 Mudjimba Beach Road  
Mudjimba 4564  
QBCC Licence 1108241  
Electrical Contractors Licence 77527

**Warranty:** 12 months parts and labour.

The company agrees to repair or replace at its discretion all or any defective parts for a period of twelve (12) calendar months from the date of installation. Such replacements or repaired parts shall be provided free of charge and work done in replacing all or any parts shall be provided free of charge for a period of twelve (12) calendar months from the date of installation. Fault or failure caused by Acts of God, lightning or other electrical surge, maltreatment, ants or interference with the goods is specifically excluded. Do not try to fix yourself.

It should be noted that all warranty repairs are carried out during normal business hours Monday to Friday 8.30 am to 4.30 pm excluding public holidays. Warranty calls made outside these hours will incur a call out charge.

Note: Warranty is subject to the regular maintenance of the equipment, in line with the manufacturer's recommendations. Should the manufacture offer a further period of warranty, this will be "return to base" as per the manufacturer's warranty and may incur charges if we are required to remedy on behalf of the manufacturer.

**SPECIAL NOTE:**

Radio hand transmitters are provided with a three months "return to base" repair replacement guarantee, subject to the conditions detailed above.

Batteries are specifically excluded.

**Retentions:**

Retentions will not be accepted.

Full title and ownership of all equipment supplied by GREAT GATES shall not pass to any other company, individual, agent or customer of the purchaser until full payment is received. Should full payment not be received within the specified time, action will be taken to recover the goods and all legal liability for the removal of goods from site and costs associated with the recovery of the goods will be the sole responsibility of the purchaser.

Note: The purchaser is the company, individual or any representative of the organisation or private individual, who has verbally ordered, signed the purchase order or copy of our quotation as acceptance of the Terms and Conditions of Sale.

Title to goods remains with Great Gates until full payment is made.

Warranty will not be provided until full payment has been received by Great Gates.